



**DEZINER**  
PANELS

*Innovative Design at Affordable Prices*

**TIMBER PANELS**

**FAQ'S**

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# Frequently asked questions

***Q: Are Deziner panels Timber products temperature/moisture resistant and suitable for outdoor installation?***

A: Our Timber Panels can be installed outside. Once the installation has been completed you will need to wash the wall down with warm soapy water. Once completely dry you then must apply 2 to 3 coats of water based clear or tinted outdoor timber protection. We recommend Cabotts timber products which can be purchased at any good hardware store across Australia. You will need to apply this treatment every 12 months or as necessary according to the conditions and exposure where the product is installed.

***Q: How do I clean the Timber Panels?***

A: You can clean the timber products with a feather duster or a damp rag, be careful not to apply too much pressure to the panel as individual pieces may fall off.

***Q: Will Deziner panels Timber products be damaged or break if something is dropped on them or hit with an object?***

A: Our Timber panels are made from recycled Hardwood timber from old ships and boats. Although they are very durable please DO NOT hit them with any objects or drop them as they are made up of many small timber pieces and they will break/fall off the base of the panel

***Q: Is this product flammable?***

A: The Timber panel material can be ignited by a flame or a smouldering ignition. The panels should be kept away from a naked flame and from excessive direct heat exposure.

***Q: Can the Timber panels be re painted/ stained?***

A: Yes our Timber panels can be re stained if the customer wants to. We use water base stains to coat our panels, you will need to use another water base product to do so. Test a small area first to make sure that the product you use will work correctly.

***Q: Does Deziner panels Timber products come with a warranty?***

A: Yes, our products come with a 12 month warranty which covers:

- Abnormal damage during “ normal ” use of the product otherwise stated in this document

The warranty does not cover:

- Any damage due to an incorrect installation of the product otherwise stated in this document
- Any damage to the products during delivery from outside sources other than the Deziner Panels team of installers.
- Any miss use of the product otherwise stated in this document

Deziner Panels Australia Pty Ltd will not be held liable for any loss/damage arising from the miss use of products or any other resulting occurrences. Deziner Panels Australia Pty Ltd will not cover or be liable for any transportation fees and installation fees if replacement of the product is required due to loss or miss use of the product.

Commencement of the Installation of the product other than a Deziner Panels Installer is acceptance of Deziner Panels Australia Pty Ltd product terms and conditions.

This warranty is additional to the conditions which are mandatory as implied in the Trade Practices Act 1974 and relevant legislation in every state or territory in Australia

For further enquiries, please feel free to contact Deziner Panels Australia Pty Ltd  
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